

CASTLE PINES NORTH



METROPOLITAN DISTRICT

March 29, 2022

Field Services Technician

Compensation

- \$25-\$33/hr, DOE.
- Additional compensation for on-call service/time.
- Generous health/vision/dental plans.
- PERA-defined benefit plan and matching 401(k).
- Paid time off.
- Paid training and professional certification costs.
- Clothing/boot allowance.

Requirements

- 1) Possess a high school diploma or the equivalent.
- 2) Possess a valid Colorado driver's license and provide a current motor vehicle record.
- 3) Three years of customer service and meter-reading experience.
- 4) Must possess a Class 1 Distribution System Certification **and** a Class 1 Collection System Certification, **and** a Class "D" Water Treatment System Certification preferred — or the ability to attain said certification(s) within 18 months of hiring date.
- 5) When on-call, the Field Services Technician must respond to calls within 30 minutes.

Primary Job Responsibilities

At the direction of the operations manager, job responsibilities include, but are not limited to:

- 1) Meter reading.
- 2) Meter maintenance and repair.
- 3) Handling customer service calls regarding water pressure, quality, usage, etc.

- 4) Managing service disconnections and delivering/posting related notices.
- 5) Work closely with front-office staff.
- 6) Provide a monthly report to the operations manager.
- 7) Assist with budgeting for primary job responsibilities.
- 8) Assist the water production foreman, the distribution system foreman, and the collection system foreman technician.
- 9) The Field Services Technician is **on-call** on a rotating basis a *minimum* of one week per month. On-call duties include all aspects of CPNMD operations, facilities, and emergency response. A minimum of two hours of on-call work is typical on weekends, and on other days CPNMD is closed. *(CPNMD provides additional compensation for on-call service/time.)*
- 10) When on-call, the Field Services Technician must respond within 30 minutes.

Bonus Structure for Earning Professional Certifications

- 1) CPNMD will pay the Field Services Technician a one-time bonus for successfully attaining each of the following professional certifications:
 - Earn a Class 1, D = \$500 bonus
 - Earn a Class 2, C = \$750 bonus
 - Earn a Class 3, B = \$1,000 bonus
 - Earn a Class 4, A = \$1,500 bonus
- 2) Successfully earning professional certifications will be a substantial factor in annual performance evaluations and compensation increases.
- 3) After twelve months of employment in good standing, for each professional certification the Field Services Technician earns, CPNMD will pay the above-referenced bonus(es).

For consideration, please submit a resume and cover letter to:

Castle Pines North Metro District
Attn: Nathan Travis
7404 Yorkshire Drive
Castle Pines, CO 80108
Email: nathan@cpnmd.org
Main Office Phone: (303) 688-8550