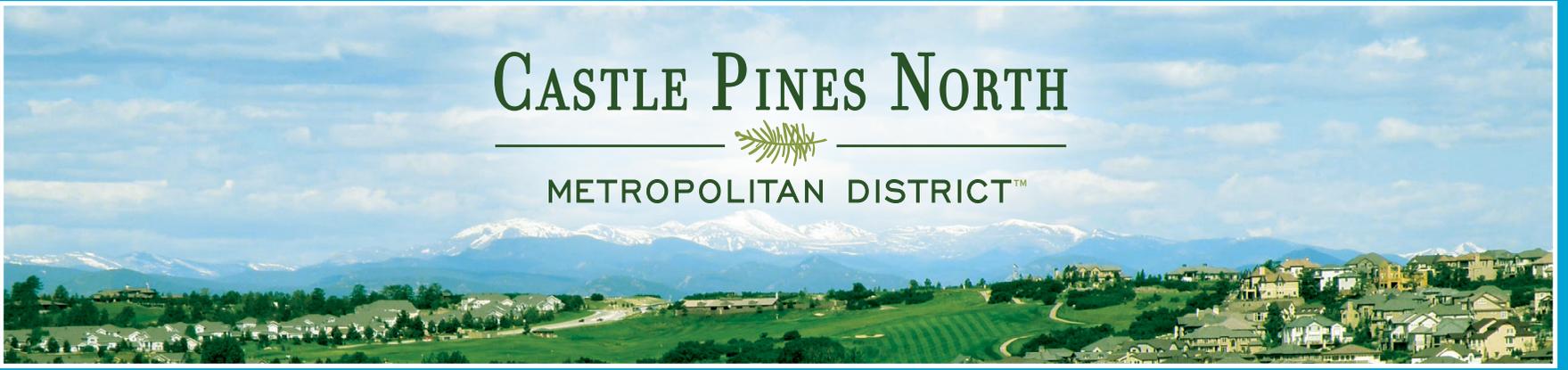


CASTLE PINES NORTH



METROPOLITAN DISTRICT™



What's in My Water Bill, Anyway?

Residents occasionally ask us to break down the charges included in their monthly CPNMD bill. Line items on the bill provide transparency to our customers, and give the District the ability to more accurately track expenses and revenue for services provided. As 2016's new rates and fees will begin to impact bills that will be mailed in early February, we wanted to further explain our charges. See current rates [here](#).

All residential water customers have individual water budgets, or allotments,

Statement of Account						
Castle Pines North Metropolitan District Phone: 303-688-8550 YOU MAY PAY ONLINE AT OUR WEBSITE: www.cpnmd.org		BILLING DATE 11/30/2015	ACCOUNT NUMBER			
REMITTANCE ADDRESS: Castle Pines North Metro District P.O. Box 5987 Denver, CO 80217		DUE DATE 12/27/2015	AMOUNT DUE \$ 217.00			
		CUSTOMER NAME				
		SERVICE ADDRESS				
DESCRIPTION	READ DATE PREVIOUS	PRESENT	METER READINGS PREVIOUS	PRESENT	USAGE	AMOUNT
Meter Reading	10/31/2015	11/30/2015	1690	1694	4000	116.00
Previous Balance						0.00
Payments						116.00
					Bal Fwd	
Water Charge						15.00
Customer Charge - Water						9.90
Capital Improvement Fee - Water						27.50
Wastewater Charge						33.60
Customer Charge - Wastewater						10.40
Storm Drainage Charge						5.00
					Cur Chrgs	101.00
Late fee of \$25 & interest of 1% per month may be assessed on 60+ day balances						
Water Budget Information: November Budget: 5000 gals December's budget is 5000 gals						
4000 gals @ \$ 3.75 per 1000 = \$ 15.00						
TOTAL DUE						\$ 217.00

based on several factors, including lot size and other considerations, like historical rainfall amounts. During the irrigation season, April through October, your monthly budget will vary depending on these

factors. Budgets are designed to cover both indoor water use and irrigation.

During the winter, residents are allotted a budget of 5,000 gallons per month for indoor use.

Your budget determines the rate at which your water use is charged.

Residents who stay within their budget are charged at the lowest rate per thousand gallons, or what we refer to as Tier 1. As you exceed your budget, the rate per thousand gallons increases through Tiers 2, 3, and 4. The rates charged at each tier are based on actual costs to provide the service, determined from an annual, independently performed analysis of expenses versus revenue. You are only charged for the gallons you use.

In addition to the **water charge**, residents pay a **customer charge** to offset staffing and billing expenses, as well as a **capital improvement fee** designed to cover the cost of capital improvements and repairs to the existing water system infrastructure.

The District pumps its wastewater to the Plum Creek Water Reclamation facility on U.S. 85. Your **wastewater charge** is based on average winter water consumption. Every March, water use from the previous December through February period is averaged and establishes the number of outgoing, or wastewater, gallons for which you are charged over the next 12 months. As with water, residents pay a **customer charge** toward staffing and billing expenses.

Lastly, customers pay a flat **storm drainage charge** every month, based on meter size. This covers the cost of maintaining the District's storm water infrastructure and detention ponds.

Chatfield Reallocation Project Moves CPNMD Forward

For the past 15 years, the Castle Pines North Metropolitan District Board of Directors has worked diligently to acquire renewable water assets. Both the current board and previous boards recognized the District would not be able to maintain its level of service to customers by relying completely on groundwater supplies from the Denver Basin.

Our dependence on the wells where we draw groundwater is problematic. Drilling and operations are expensive, we have a limited land area for drilling additional wells, and we're extracting the water faster than the aquifers can replenish themselves.

A key part of the District's long-term water strategy has been to develop all the water rights we own. For that reason, we're actively involved with expansion and storage in the Chatfield Reservoir through the Chatfield Reallocation Project. Along with our water rights, Chatfield is a key piece to bring our plan to fruition. Director Kathy Rosenkrans, who has lived in Castle Pines since 1989, feels this is a sound investment.

"It is important for our community to continue the process of converting the assets we hold to actual water flowing into our system. In order to do that, we have to commit to moving forward with our water plan," Rosenkrans said.

The District has established partnerships necessary for the Chatfield Reallocation Project. The plan calls for District water supplies to begin flowing into the reservoir within the next five years. With the proper infrastructure in place, CPNMD will be able to draw that water as soon as it is available.

"We've made a lot of progress in securing the District's water future and it's critical that we continue building the required infrastructure to see this through to completion," Rosenkrans said.



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